So nice to meet you. My name is Vasil,this is Christian.

Nice to meet you

So I’ll ask a couple of questions if you like not answering any of them, just tell me

OK.

Have you used a housing site before?

Yeah I use the couple of them. But I’m not that experienced. I know how that works out the website

OK. Tell me about your experience using those sites

. Yeah, so some of the. Websites were like. You have to pay some money to message to the person to the owner of the land or I don’t know. Apartment or the house. So it’s really, really bad experience, but sometimes it’s. I don’t know sometimes. There are a lot of scamers so. it prevents scammers, so it’s actually really nice, but I don’t want to pay. Money for messaging people so. I had a lot of bad experiences.

-How did you filter the rsults on the site?

- As you know, we are students, so we need to check out the less price, so I’m checking out. Rooms when I when I. When I search for. So. Less price and. Just a room I can share the house. Queso. Which will feature.

Wich one feature did you find the most important?

I didn’t get the question.

Was there a specific feature that you find the most important?

I don’t think so ‘cause. They are all the same. Same information every time, same. Sentence is sometimes it’s a copy of another and also the the design of a design of the website is probably a copy of another website, so. Its not that Important for me I mean I can just. Check out everything website and find what whenever I want. Another one

-. Was there something you disliked about this sentence?

- Yeah, like I said, I don’t want to pay for messaging the owners. Landlords. And also. I don’t want to see the houses or rooms just rented so it has to be like. We need a filter for it like I don’t want to see. rented or I don’t know reserved rooms others. I don’t like this kind of things

-Why?

Because? You know you wanna check out a house to buy or rent. So I don’t. I don’t wanna see which is rented, which is not good. I don’t wanna waste my time so it’s just a waste of time and about the money part you know. It’s just a waste of money. ‘cause they I might. Just fine, nothing. I don’t like it.

-How was the communication with the Agency conducted?.

- Well, that was a. Life supporting. But it was a bit shitty because Understand it’s not like it’s just recorded. So.it was kinda bad I think. I just want to talk with someone from the company, not footballs.

How would you like the communication to be conducted?

- Well, I don’t wanna call I don’t wanna call it number I don’t wanna call someone from the company ‘cause. Maybe I can’t understand the person. So I like to. Message the person from the company, but like I said, not a III. Just want to talk with someone from the company. So with messaging and preferably fast.

-Ok, thank you for participating in this interview

-Thank you